

INDUSTRY-WIDE COMMITMENT TO PROFESSIONALISE THE MALAYSIAN BANKING INDUSTRY

We, the licensed commercial banks in Malaysia, (as set below as signatories), and the Asian Institute of Chartered Bankers (AICB) are fully committed to raise the professional standards in the banking industry in Malaysia by creating a workforce which ascribes to high standards of professional conduct, knowledge and competence to continue building customer trust and confidence in the banks and bankers, through the **Chartered Banker** programme, jointly awarded by AICB and the Chartered Banker Institute in the United Kingdom.

We recognise the value of the Chartered Banker programme, as a world-class professional qualification in enhancing and achieving the highest standards of excellence, competencies and professionalism in the Malaysian banking industry. We therefore commit to the following:

- (a) Ensure relevant key senior management attain the Chartered Banker qualification;
- (b) Ensure at least one Board of Directors in each commercial bank attain the Chartered Banker qualification;
- (c) Ensure all Board of Directors complete the Professional Ethics and Regulations module of the Chartered Banker programme;
- (d) Identify and sponsor high potential employees for the Chartered Banker programme;
- (e) Encourage and sponsor non-graduate employees for the Chartered Banker programme as an alternative route to a recognised professional qualification; and
- (f) Recognise employees with the Chartered Banker programme qualifications through rewards and career progression.

In achieving the above, AICB, as the sole-provider of the Chartered Banker programme in Malaysia, commits to delivering the programme in a consistent and high-quality manner to those working in the Malaysian banking industry. AICB in its role as the professional body for bankers in Malaysia, further commits to ensure adherence to its Code of Professional Conduct and the commitment of its members to Continuous Professional Development in order to maintain the highest standards of professionalism in Banking in Malaysia.

This commitment shall take effect beginning **1 January 2017**. This declaration may be signed in counterparts.

SIGNED for and on behalf of
The Asian Institute of Chartered Bankers



Authorised Signatory
Name: Tan Sri Azman Hashim
Designation: Chairman of AICB
Date: 28 November 2016